

# **Older workers, working carers?**

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#### Consultancy Events Resources

#### Supporting carers at work makes business sense

1 in 9 in your workforce will be caring for someone who is ill, frail or has a disability In the current economic climate it is an important time to retain skilled workers rather than recruiting and retraining new staff





Working with embrace-learning, Carers UK and EfC launch new e-learning courses designed to support carers and their line managers; these courses will deliver our expertise directly to your PC/laptop, giving your employees direct access to on-line training.



Training

Resources

practical guides, policy briefings, research, factsheets, toolkits and sample HR policies. Our publications can also be purchased by non-members and are available to download in the resources section for members.



Employers Supporting Working Carers is a new membership hub for employers, large and small, across Oxfordshire. It is run by Oxfordshire County Council with support from EfC and Carers UK.



Our regular members' networking events give members the opportunity to share good practice and discuss any challenges or opportunities in an informal setting. Our next event will be in early Spring 2015.

Latest news

Flexible working: one in three employees wants to change the way they work

News

Only a quarter of people feel that work is central ..

Annualised hours contracts: five key steps Annual or annualised hours contracts can be beneficial for both ...



funded project, Negotiating Improvements...



Carers UK responds to new threshold for social care The Government has

published (on 23rd October) the statutory regulations.

Carers UK responds to latest CQC State of Care report Carers UK welcomes COC's





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# **Employers for Carers**

#### **Employers membership forum**

- Provides a practical service to employers seeking to develop carer friendly workplace policies and practices
- Identifies and promotes the business benefits of supporting carers in the workplace
- Influences employment policy and practice to create a culture which supports carers in and into work
- Maintains a Leadership Group committed to working with Government to inform policy and influence practice

Chaired by British Gas and supported by the specialist knowledge of Carers UK





# The demographics

#### An ageing population

 6.5 million people in the UK are currently caring, with an estimated 2.5 million more carers needed in the next 20 years

#### An ageing workforce

A dependency ratio set to fall from 4 to 2, meaning more people having to work, and work longer, to meet care and pensions bills

#### Changing family structures

- beanpole families, blended families = sandwich caring
- mobile families, for study or work = distance caring
- = More people combining work and caring





## There are **6.5 million carers**

in the UK today. That's 1 in 8 adults.



**3 million carers** combine paid work with care.

That's 1 in 9 people in any workplace.





# The workforce challenge

- Loss of talent in the workplace
  - Reflecting skills and experience
- Costs of recruitment and productivity
  - Employee's last salary
- Lost potential
  - Reducing hours of working/working below skills level

### Absenteeism

 Caring identified as a factor by the UK Confederation of British Industry (CBI)





### What employers are doing

#### Policies

Reviewing existing policies to include carers and older workers Developing a specific carers policy

### Promotion

Publicity and awareness raising activities Identifying and supporting carers champions and role models

#### Practice

Flexible working and special leave arrangements Return to work initiatives for carers and older workers Tips, tools and training for managers Advice and practical workplace support for employees

### Peer support

Supporting workplace carers networks (including online)





### Key emerging issues

### Relevant to employers of all sizes

This is not just an issue for large employers

#### Signposting to external care and support Employers can play a key role here as well as workplace support

### Role of technology

Facilitating employees to work *and* care remotely including through carers' networks

### Impact of our ageing population

Supporting 'distance caring', 'sandwich caring', and caring for loved ones with dementia

#### Supporting older workers

Older workers are the most likely to be caring too





# The care challenge

- Caring and Family Finances Inquiry UK Report 2014: half of carers cited problems with accessing suitable care services as a reason for giving up work or reducing working hours
- State of Caring Survey 2013: a third of carers had given up work or reduced hours because services were inadequate or too expensive
- 'Sandwich caring' Survey 2012: more families found that difficulties in accessing suitable eldercare affected their work than finding the right childcare
- Major research study (CES Report Series 2007): only a quarter of working carers had adequate support from care services to enable them to work and care





## Next steps

HM Government/Employers for Carers/Carers UK Task and Finish Group report: *Supporting Working Carers: The Benefits to Families, Business and the Economy (2013)* Recommendations include:

- The Treasury should consider how care market growth can be embedded in ongoing and future strategies
- Local authority pilots to develop new and innovative measures to support carers in employment including:
  - incentivising growth in local care markets
  - promoting technology enabled care services to help both carers and their families live healthier and more independent lives





## The business case

### Recruitment

- Widening the workforce and talent pool
- Retention
  - Keeping skills and experience

### Resilience

Improving productivity and performance

### Results

 Improved health and wellbeing for families, workplaces and the wider economy





#### Carers UK is here to make life better for carers



We give expert advice, information and support



We connect carers so no-one has to care alone



We campaign together for lasting change



We innovate to find new ways to reach and support carers

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